# Honeywell



Rev.110303

## Warnings and Cautions

#### WARNING

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. DO NOT INSERT ANY METALLIC OBJECTS THROUGH THE VENTILATION GRILLS OR OTHER OPENINGS ON THE EQUIPMENT.

#### CAUTION



#### **EXPLANATION OF GRAPHICAL SYMBOLS**



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instruction in the literature accompanying the product.

## FCC COMPLIANCE STATEMENT

FCC INFORMATION: THIS EQUIPMENT HAS BEEN TESTED AND FOUND TO COMPLY WITH THE LIMITS FOR A CLASS A DIGITAL DEVICE, PURSUANT TO PART 15 OF THE FCC RULES. THESE LIMITS ARE DESIGNED TO PROVIDE REASONABLE PROTECTION AGAINST HARMFUL INTERFERENCE WHEN THE EQUIPMENT IS OPERATED IN A COMMERCIAL ENVIRONMENT. THIS EQUIPMENT GENERATES, USES, AND CAN RADIATE RADIO FREQUENCY ENERGY AND IF NOT INSTALLED AND USED IN ACCORDANCE WITH THE INSTRUCTION MANUAL, MAY CAUSE HARMFUL INTERFERENCE TO RADIO COMMUNICATIONS. OPERATION OF THIS EQUIPMENT IN A RESIDENTIAL AREA IS LIKELY TO CAUSE HARMFUL INTERFERENCE IN WHICH CASE THE USER WILL BE REQUIRED TO CORRECT THE INTERFERENCE AT HIS OWN EXPENSE.

**CAUTION:** CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

THIS CLASS A DIGITAL APPARATUS COMPLIES WITH CANADIAN ICES-003.

CET APPAREIL NUMÉRIQUE DE LA CLASSE B EST CONFORME À LA NORME NMB-003 DU CANADA.

## **CE COMPLIANCE STATEMENT**

#### WARNING

THIS IS A CLASS A PRODUCT. IN A DOMESTIC ENVIRONMENT THIS PRODUCT MAY CAUSE RADIO INTERFERENCE IN WHICH CASE THE USER MAY BE REQUIRED TO TAKE ADEQUATE MEASURES.

## **IMPORTANT SAFEGUARDS**

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with dry cloth.
- 7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Unplug this apparatus during lightning storms or when unused for long periods of time.
- 13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug has been damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 14. CAUTION THESE SERVICING INSTRUCTIONS ARE FOR USE BY QUALIFIED SERVICE PERSONNEL ONLY. TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT PERFORM ANY SERVICING OTHER THAN THAT CONTAINED IN THE OPERATING INSTRUCTIONS UNLESS YOU ARE QUALIFIED TO DO SO.
- 15. Use Certified/Listed Class 2 power supply transformer only.
- 16. Warranty does not cover the product damages caused by installation carelessness or natural disaster such as lighting.

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## Chapter 1 — Introduction

#### 1.1 Features

The **ScanDome III**<sup>™</sup> dome camera features a high resolution **Super HAD** CCD imager for enhanced lowlight sensitivity. User friendly, on-screen pull-down menus and short-cuts make it easy to setup and program functions.

System information aides trouble shooting by displaying the hardware and software version of the dome driver, baud rate, and protocol.

• Built-in 25x or 36x times optical power zoom camera.

True Night Shot function with Super HAD and IR cut filter removal mechanism

- 248 Presets programmed with view direction, Zoom, Focus, IRIS, BLC, Motion
- 4 Patterns record and play back user preference of surveillance path up to 240 sec.
- 16 Scans: 8 speed steps from slow to medium panning with smooth DiagonalScan.
- 8 *Tour*s : Each tour consists up to 64 *Preset, Pattern*, *Scan* and other *Tour*s. Tour can be expanded up to more than 500 different functions using nested *Tour*s. Smooth **DiagonalScan** mode and programmable Individual dwell time camera functions. (Speed, Dwell time, BLC, BMB, Motion, Focus, IRIS of the preset)
- 8 Alarm inputs with 0~8 priority / 2 Auxiliary outputs programmable NC & NO.
- 8 Privacy Zones : Video off or up to 8 masked blocks and 8 mask color selectable
- 64 steps of variable speed from 0.1°/sec to 120°/sec.

Max manual speed 480°/sec with **Turbo** key pressed, **Preset** speed is 420°/sec.

Minimum adjustable angle is 0.009375° with **SingleStep** move function.

- Programmable user preferences of speed (Slow, Medium, Fast).
- Addressable up to 999 camera IDs (Extendable up to 3999 in factory mode).
- Built-in RS-485/422 receiver driver.
- On-site software upgrade and upload/download of programmed data into the KBD/Dome.
- Built-in power-line surge protection and lightning protection.
- Capable of fail-safe Hot Swap.
- Optional Tinted Bubble, Indoor & Outdoor pendant housing with heater & blower, Indoor Flush Mount, Parapet mount & Roof Top mount.

### **1.2 Typical System Configuration**

Additional ScanDome<sup>™</sup> joystick controllers and a variety of external switching devices such as multiplexers(MUX) and Digital Video Recorders (DVRs) may be incorporated to accommodate the needs from the small to large surveillance/security system. Figure 1 illustrates a small sample installation.



Figure 1 – Typical System Configuration

## Chapter 2 — Installation and Configuration

#### 2.1 Unpacking the box

The package contains the following.

Quantity	Component
1	ScanDome III <sup>™</sup> (Dome Camera)
1	Instruction Manual (this document)
3	Assembly Screws for Attaching ScanDome <sup>™</sup>
3	Plastic Anchor
1	3-Pin Connector
1	5-Pin Connector
2	8-Pin Cable Assembly
3	3-Bolt Spacer(Use for HSGN-502 and HSG-502F only)

## 2.2 Basic Configuration of ScanDome<sup>™</sup> Camera System.



The dome camera must be installed by qualified service personnel. Before installing the dome camera system this instruction manual must be read thoroughly and understood fully. Dome cameras must be set up properly before starting the installation. This involves properly setting configuration switches. Figure 3 shows the location of these switches.



Figure 3– Layout of Switches

### 2.3 Principle of Termination

Every device which is connected at the end of the communication data line must be terminated by either DIP switch setting or appropriate devices such as a termination jumper to prevent potential control signal errors.

See Figure 4 for termination switch settings and Figure 5 for examples of devices requiring termination. Note : Total length of the cable for communication should not exceed 1.2Km.

~	SW2	1	2
M	Terminated	ON	ON
Ś	Not terminated	OFF	OFF

Figure 4– Setting Dome Camera Termination



Figure 5- Termination Diagram

#### 2.4 Dome Camera Address (ID)

Each dome camera must have a unique address (ID). Identical IDs on the same line may damage the control circuit caused by an electrical short. When installing multiple dome cameras or a DVR, it is recommended that the dome camera IDs be identical to the camera port of the DVR.

Cam Port 1 = Dome ID1, Cam Port 2 = Dome ID 2 ... Cam Port 16 = Dome ID 16.

If more than 16 dome cameras are installed using two or more DVRs the following formula is useful to determine the Dome ID: ID = 16x(n-1)+m (where n = number of DVR, m = Camera Port)

Refer to Figures 6 for setting the dome camera address (ID) and protocol selection.



DOME ID	S3	S2	S1
1	0	0	1
2	0	0	2
•		-	
999	9	9	9

#### Figure 6– Setting Dome Camera Address (ID) and Protocol

#### 2.5 Setting Protocols

A **ScanDome**<sup>™</sup> camera is capable of negotiating with multiple protocols if the communication speed is matched (same baud rate i.e., 9600 bps). See Figure 7 for the appropriate protocol switch settings.

Note : Consult service personnel if a dome camera is installed with a device other than a *ScanDome Controller*.

					-
Dip	s/w	Function	VIDEO	D1	
	D1	VIDEO	NTSC	Off	
	D2	COMM.	PAL	On	
54	D3	G	-	-	7
	D4	Camera	COMMUNICATION	D2	
	D5		RS-422	On	
	DG		RS-485	Off	
S5	D0	Protocol	-		-
	D7		Camera	D3	D4
	D8		Default	Off	Of
	D9		RESERVED	On	Of
56	D10	Baud rate	RESERVED	Off	On
	D11		RESERVED	On	On
	D12	Extended <b>D</b>			
			Baud rate	D9	D1(
			2400 bps	Off	Of
			4800 bps	Off	Of
			9600 bps	Off	On
			19200 bps	Off	On

38400 bps

Protocol	D5	D6	D7	D8
AUTO(S2/E,PL,ER,PH(No))	Off	Off	Off	Off
S2/E,PL,ER,PH(Even)	On	Off	Off	Off
РР	Off	On	Off	Off
EZ	On	On	Off	Off
S2	Off	Off	On	Off
PD	On	Off	On	Off
VN	Off	On	On	Off
SN	On	On	On	Off
DC	Off	Off	Off	On
RESERVED	On	Off	Off	On
RESERVED	Off	On	Off	On
RESERVED	On	On	Off	On
RESERVED	Off	Off	On	On
VCL	On	Off	On	On
KD6	Off	On	On	On
Factory Default	On	On	On	On

Extended Dome ID	D12
0~999	OFF
1000~3999	ON.

Figure 7– Protocol Selection tables

#### 2.6 Connections

#### How to Connect RS485/422

The dome camera has a built-in RS-485/422 receiver so that it can be controlled remotely by an external control device such as a joystick controller or DVR.

D11 Off On Off On

On Off Off

RS-485: Connect the TXA(Tx+) and TXB(Tx-) of the RS485 control devices ( KDB, DVR...)to RX+, RX- of the dome camera.

RS-422: Connect TXA(Tx+) and TXB(Tx-) of the control device to RX+, RX- and TX+, TX- of the dome camera respectively. You need to select RS-422 mode at S4.

RS-485 does not allow for a star connection layout. A splitter is required if a star connection layout is desired. RS-485 guarantees 1.2 Km of data line routing. A repeater is recommended to extend over 1.2 Km.

## Connecting Video output Soo page 0 Figure 2 Regis installation a

See page 9 Figure 2 – Basic installation diagram

#### Connecting Alarms

#### AL1 to 8 (Alarm In)

Magnetic, PIR or other external sensor devices can be used to signal the dome camera reacting to an event.

See Chapter 3 — Program and Operation for configuring alarm input.



Pin configuration of the supplied alarm cable J1 and J2

#### GND (Ground)

NOTE: All the connectors marked **GND** are common.

Connect the ground of the Alarm input and/or alarm output to the GND connector.

#### NO / NC (Normally Opened or Normally Closed dry contact relay output)

The dome camera can activate external devices such as buzzers or lights using dry contact relays. Connect the device to the NO(NC) (Alarm Out) and COM (Common) connectors. See Chapter 3 — Program and Operation for configuring alarm output.

#### Connecting the Power

Connect AC 24V 1000mA power to the dome camera.

Use certified / Listed Class 2 power supply transformer only.

#### 2.7 Mounting the Dome Camera

Once all DIP switches are set appropriately and all external connections are made, the dome camera can be mounted.

The **ScanDome**<sup>TM</sup> camera is designed to mount on a structural surface supporting loads up to 5 Kg. See Figure 8.



Figure 8 – Example of a ceiling mounted installation

#### 2.8 Power on and Boot-up Sequence

When the power is applied to the dome camera, it will start a boot-up sequence. When boot-up is done, the following information is displayed on the monitor screen.



On Screen Display in normal control mode



## Chapter 3 — Program and Operation

#### **Dome Camera Selection**

Before you start programming or operating a dome camera, you should make the dome camera be under control of the joystick controller. In other words, the dome camera that you want to effect changes must be currently selected.

**Example:** Pressing **1**, **6** and **CAM** key sequentially will select dome camera 16. The selected dome camera ID will be displayed on the monitor.

Principle of joystick usage in the programming (editing) mode

Button or Joystick movement in menu	Function
Joystick left or right	Go into the sub-menu items. Execute the command(exit) Change value. Navigate through the menu items.
<b>Joystick</b> up or down	Navigate through the menu items.
<b>Joystick</b> down	Finish editing title.
දා <b>Zoom</b> handle twist ර	Change value.(Increase / Decrease) Enter editing title mode.
🚯 🕃 SHFT + Joystick	PTZ control mode.
ESC	Escape from the menu without change.
Hone or Off button	Delete value or name of the field.

#### **3.1 FUNCTION**

Pressing the **MENU** button on the keyboard controller, the following On-screen **MAIN MENU** will be shown on your monitor screen.

Mhin Mènu
Function Alarm Screen Canera Setup Exit

Locate the cursor on the **FUNCTION** item and then push the joystick to the right to enter **FUNCTION** menu.

F	unction	
H	one Function	
P	reset	
Р	attern	
S	can	
Ť	our	
Ē	xit	

### 3.1.1 HOME FUNCTION (MENU => FUNCTION => HOME FUNCTION)

After **HOME FUNCTION** item has been selected, follow the directions below to set **HOME** function.

Function	•	NONE
Number	:	
Time	:	240 SEC
Anoration	:	DISARIE

: Tour/ Preset/ Pattern/ AutoScan
: 10~240 Seconds
ENABLE/ DISABLE

The *HOME* function invokes predefined functions such as Preset, Tour, Pattern, or Scan function after the keyboard controller has been idle for a programmed time.

Follow the steps below to program the *Home* function:

- 1. Select the camera number by pressing No. and CAM
- 2. Press **MENU** to display the main menu on the monitor.
- 3. Push the Joystick to the right on "FUNCTIONS".
- 4. Enter Home Function menu by pushing the **Joystick** to the right.
- 5. Push the **Joystick** to the right/ left (or twist CCW/CW) to scroll Tour, Pattern, Auto Scan and Preset functions.
- 6. Select Function Number by pushing the **Joystick** down, and twist the **Joystick** to the CCW/CW (or push right/left). The executable function number will be scrolled. If selected function is not programmed, it won't change. Go to setup function first.

- 7. Pushing the **Joystick** down and twist the **Joystick** to CCW/CW (or push the stick to right/left) to set waiting time.
- 8. Locate the cursor on **OPERATION** option by pushing the **Joystick** down. Choose operation status Enable or Disable by pushing the **Joystick** to the right or to the left (or twist CCW/CW).

#### 3.1.2 PRESET (MENU => FUNCTION => PRESET Short Cut : PRST )

Preset memorizes pan, tilt, zoom, focus and iris settings. Once programmed, pressing combination of **1** ~**1** numbers and a **Preset** button on your controller automatically calls up the preset position. Presets may be assigned to alarm actions or as the "home" position for the dome camera.

Locate the cursor on the **PRESET** item and then push the joystick to the right to enter **PRESET** menu.



There are 31 pages of preset programming menu. Each page can hold 8 presets. Locate the cursor on "**PREV** NEXT", preset menu pages can be scrolled by pushing the **Joystick** to the Left or Right on the "**PREV** NEXT".

Pres	set	5													0	1/31
ю.	F	I	B	M	Т	i	t1	e								
<b>DO1</b>	A	A	F	F	х	X	KX.	х	XX	¢,X	X	KX	o, Ko	XX	x	х
002	M	M	0	F	-			-		-			-		-	-
003	_	_	_	-	_			_		_					_	-
004	_	_	_	_	_			_		_					_	-
<b>M</b> 5	_	_	_	_	_			_		_			_		_	_
	-	-	-	-	_			-		_			_		-	-
	-	-	-	-	-			-		-			-		-	-
007	-	-	-	-	-			-		-			-		-	-
008	-	-	-	-	-			-		-			-		-	-
Prev	7			Ne	ex	t										
Save		md	11	(wi	t											

F: FOCUS I: IRIS B: BLC M: MOTION

- X : 16 digit of preset title
- : not defined
- : Current cursor position
- **F** : **A**(Auto Tracking)/**M**(Manual Tracking)
- I : A(Auto Iris)/M(Manual Iris)
- B : F(BLC OFF)/O(BLC ON)/A(Auto BLC)/B(BMB)/W(WDR)

M : Motion area 1(All), 2(Upper), 3(Lower), 4(Left), 5(Right), F(Free)

Follow the steps below to program the Preset positions.

- 1. Select the camera number by pressing **O** ~**9** and **CAM**
- 2. Simply press **PRST** button to enter preset menu. (**MENU** => **FUNCTION** => **PRESET**)
- 3. Select the empty preset location to be programmed using the **Joystick** up/down. If selected location is not empty, pressing **PRST** button will show your predefined position.
- 4. After selecting an empty position, press and hold **SHFT/PCM** then use the **Joystick** to control the direction of the camera and lens.(Or twist zoom handle or hit zoom button to start PTZ control for view selection.)
- After aiming the camera (view direction and lens control) at specific position, release
   SHFT/PCM button(or hit the focus button). The selected location No. field will be filled with "A A F F". Push the joystick to the right to select each Focus/ Iris /BLC/ Motion mode using zoom handle.
- 6. Move the cursor to the title field to edit/enter the title. Rotate the handle CW and CCW to scroll through the alphanumeric characters. Push the handle to right or left to select next or previous digit.
- 7. To finish entering the title, push the **Joystick** up/downward.
- 8. Locate the cursor on "**PREV NEXT**" item to select the previous/next page of presets, scroll the page by pushing the **Joystick** to the Left on "**PREV NEXT**".
- 9. Repeat steps 2 through 8 for each additional preset position.
- 10. Select **Save and Exit** by pushing the Joystick to the right. Press **ESC** to exit the Preset menu without saving.

NOTE: Press the **Hone** or **OFF** button at programmed position to delete a programmed preset view.

#### Shortcut of Preset Program.

Select direction of the camera, zoom and focus to be programmed, then press No. (**1~248**), and then press **SHET**, **PRST** subsequently. The current view will be stored to the selected preset number if position is empty. If selected preset number is not empty, "*PRESET EXISTING*" message will be displayed on the monitor and you will be prompted to overwrite.

**Example: 1**, **0** + **PGM**+ **PRST** will memorize current view as preset No. **10**. In this case, focus and Iris mode will be memorized as auto and dwell time will be set to 3 sec.

#### 3.1.3 PATTERN (MENU => FUNCTION => PATTERN or Shortcut: PTRN)

The Pattern function stores user's control of the selected dome camera for up to  $240 \sim 243$  seconds. 4 patterns can be stored in  $240 \sim 243$  seconds of total recording space. Stored pattern is played back by pressing **No.** + **PTRN** buttons subsequently.



Follow the steps below to program the Pattern:

- 1. Simply press the **PTRN** key. (or **MENU** => FUNCTION =>PATTERN)
- 2. Select the empty Pattern number to be programmed by pushing the **Joystick** Up or Down. If SEC column is not 000, then the selected No. of pattern is already recorded.
- Press and hold down the SHFT/PGM key while controlling the camera direction and zoom with the Joystick. Your controls will be automatically recorded until you release the SHFT/PGM key. You can repeat this procedure until you are satisfied with the pattern recorded. (Or twist zoom handle or hit zoom button to start PTZ control for view selection and hit the Focus button to stop.)
- 4. Scroll down to the Save and Exit option and push the **Joystick** to the right to save and exit.
- 5. You can title the selected Pattern by twisting the **Joystick**. Rotate the handle clockwise or counterclockwise to scroll through the alphanumeric characters, push the handle to right or left to select next or previous space.
- 6. Pressing **ESC** will not save currently recorded data and exits to the previous menu mode. Press the **HOME** or **OFF** button at any programmed position to delete the programmed pattern.

NOTE: If total recording time reaches 240 ~ 243 seconds, it will automatically stop and go to OSD menu.

## 3.1.4 SCAN (MENU => FUNCTION => SCAN or Shortcut: SCAN)

The Scan function supports up to 16 programmed section of angles at 8 programmable speeds.

Scan Menu		01/16
SCAN 01	:	AUTOSCAN01
Speed	:	1~8/SLWMD
Start	:	127.1, 027.0
End	:	<b>157.7, 080.7</b>
DIR.	:	CCW
SWAP	:	OFF

SPEED(MODE): 1/ 2 / 3/ 4/ 5/ 6/ 7/ 8/ SLOW / MEDIUM 1: SLOWER ↔ 8 FASTER SLW : smooth DiagonalScan in slowest speed MID : smooth DiagonalScan in medium speed DiagonalScan shows moving path from start point to end point including tilt and zoom simultaneously.

Follow the steps below to program Scans.

- 1. Press the **SCAN** key to enter Auto Scan menu directly. (or **MENU** => **FUNCTION** => **SCAN**).
- 2. Select an Auto Scan number by pushing the Joystick left or right.
- 3. Twist the **Joystick** to enter the title by scrolling through the alphanumeric characters and pushing the handle to the right or left to move to the next space. Press **ENTR** key or push the **Joystick** down to finish title mode.
- Push the **Joystick** downward to select "SPEED" and set the speed by twisting the **Joystick** clockwise or counterclockwise or moving the **Joystick** left/ right to select the auto scan speed.
- 5. When finish entering the title, select "START" with the **Joystick**. Hold down the **SHFT/PCM** key while selecting the start position using the **Joystick**. Current panning position will be displayed. Release **SHFT/PCM** key to complete the selection of the start position. (Or twist zoom handle or hit zoom button to start PTZ control for view selection and hit the Focus button to stop.)
- 6. Push the **Joystick** downward to select "END." Hold down the **SHET/PCM** key while moving the Joystick to select the end position. The end position angle should be larger than start position. Release the **SHET/PCM** key to complete the selection of the end position. (Or twist zoom handle or hit zoom button to start PTZ control for view selection and hit the Focus button to stop.)
- 7. Push the **Joystick** downward to select "DIR." Set the scan direction by moving the **Joystick** left and right to select the auto scan direction.(CW or CCW)

- 8. Push the **Joystick** downward to select "SWAP" and set the swap by moving the **Joystick** left and right to select the swap ON or OFF.
- 9. Select **Save and Exit** by pushing the **Joystick** to the right. Press **ESC** to exit the program without saving.

**NOTE:** Press **17** + **SCAN** to automatically calls up the auto-pan function.

#### 3.1.5 TOUR (or **MENU** => FUNCTION => TOUR, Short Cut: **TOUR**)

There are 8 programmable Tours. Each Tour consists of up to 64 Preset positions, Patterns, Scans or other Tours. Using second-level Tours, it can be expanded to over 56 functions in a single Tour. However tours second level Tours will be ignored when called by a Tours. This can be best illustrated by the following example:

If Tour 01 : Preset 02, Preset 03,Tour 02, Tour 03 Tour 02 : Preset 05, Preset 06, Tour 04, Preset 05 Tour 03 : Preset 07, Pattern 01 Tour 04 : Preset 08. Preset 05, Pattern 01

> Tour1 executes as follows: Preset 02 è Preset 03 è Preset 05 è Preset 06 è Preset 05 è Preset 07 è Pattern 01 è ... (Repeat) ---Tour 04 in Tour 02 will be skipped in Tour 01

Tour 02 executes as follows:

Preset 05 è Preset 06 è Preset 08 è Preset 05 è Pattern 01 è Preset 05 … Repeat (Tour4 is still valid if called directly from Tour2.)

Func	No	S	DW	Ti	tl	e			
PRST	<b>248</b>	S	<b>99</b>				 	 	 
PTRN	004	S	<b>99</b>				 	 	 
SCAN	016	S	<b>99</b>				 	 	 
TOUR	008	S	99				 	 	 
		-					 	 	 
		-					 	 	 
		-					 	 	 
		-					 	 	 
Prev		N	lext						
Save	And	Е	cit						

XXXXX	: 16 digits of title for tour label
	: blank preset position
Speed	: Fast (Normal)/ Slow D. Scan/ Medium D. Scan
DWell	: 01-99 Sec
PRST	: Preset 1~248
PTRN	: PATTERN 1~4
SCAN	: SCAN 1~16
TOUR	: TOUR 2~8

Follow the steps below to program the Tours:

- 1. Press **MENU** => FUNCTION => TOUR, Short Cut: TOUR MENU to display the main menu on the monitor. No. + SHFT+TOUR will open directly Tour No.
- 2. Choose an empty location of function by pushing the **Joystick** up or down.
- 3. Stored Preset view can be recalled by pressing **Prst** button, the camera will move to the stored Preset view.
- 4. To place predefined functions as a Tour, press the function buttons (such as **Tour**, **Ptrn**, or **Scan**, **Prst**). Then select function No. by twisting the Zoom handle. (Programmed function No. will be scrolled). To remove functions from the Tour, press the **HOME** or **Off** button, blank position mark (- -) will be displayed. You can overwrite the programmed position.
- 5. Repeat Step 2 through 4 for each desired position. Each title will be displayed on top of the line.
- 6. Up to 8 Presets, Tours, Patterns Scans can be selected for a Tour. You can expand the Tour sequence by calling other programmed tours. Push the **Joystick** handle to right or left while the cursor is on the top of the line (TOUR 01) to select another page of the Tour menu. (TOUR 01)
- 7. You can enter a title for the selected Tour by twisting the **Joystick** while the cursor is on the top of the line (TOUR 01). Rotate the handle clockwise or counterclockwise to scroll through the alphanumeric characters. Push the handle to the right or left to select the next or previous digit.
- 8. Select Save and Exit by pushing the **Joystick** to the right. Press **ESC** to exit the program without saving.

NOTE: All functions should be programmed before being referred to in the tour menu. Otherwise functions won't be selectable by item 4 in the procedure.

#### 3.2 ALARM (MENU => ALARM)



Locate the cursor on **ALARM** item in the main menu and push the joystick to the right for **ALARM** programming of the camera.

No	Fun	Pri	In	Out	Hld	Latch
D1	P <b>01</b>	0	OFF	OFF	001	OFF
02	048	4	OFF	OFF	001	OFF
D3	001	4	OFF	OFF	001	OFF
<b>D4</b>		3	OFF	OFF	001	OFF
D5		3	OFF	OFF	001	OFF
<b>D6</b>		3	OFF	OFF	001	OFF
D7		3	OFF	OFF	001	OFF
<b>)8</b>		3	OFF	OFF	001	OFF

NO : Alarm input number

FUNC : Priority 1~8 calls Preset(xxx), Priority 0 supports dedicated functions like a Pattern(Pxx), Tour(Txx), Scan(Sxx).

PRI : Lower No. has higher priority, Equal priority alarms will be serviced repeatedly.

IN : NO/NC - normally open /Closed, OFF - ignore

OUT : OUT1~OUT2 - Relay out 1,2 OFF - No output.

HLD : Alarm will be held for programmed time (01 to 255 seconds)

LATCH : ON - Shows all alarms including past alarm, OFF - Shows activated alarms only.

There are 9 levels of priority. 0 : Highest priority supports repeated/dedicated functions like a Pattern(Pxx), Tour(Txx), Scan(Sxx). 1~8: Same level of alarm calls presets one after the other.

Ex) Alarm 01 calls Pattern 01, After alarm 01 is released alarm 02, 03 will call **preset 48** and **preset 01** 

- 1. Press Menu to display the main menu on the monitor. Select the Alarm option by pushing the **Joystick** up or down and push to right to enter the detail menu.
- 2. Select the alarm input number by pushing the **Joystick** up or down and select the column you wish to setup. Selected position will be highlighted.
- 3. Select the Preset, Status of Input (NC/NO/OFF), and Output (OUT1~2/OFF) by pushing the Joystick to the right or to the left.
- 4. To increase or decrease the preset number or to change the status or output number, twist the **Joystick** clockwise or counterclockwise. In case of preset, programmed preset number will be scrolled.
- 5. Locate the cursor on **Save and exit** and push the **Joystick** to the Save and exit. Press **ESC** to exit the program without saving.

#### 3.3 SCREEN

Pressing the **MENU** button on the keyboard controller, the following On-screen **MAIN MENU** will be shown on your monitor screen.

Main Menu
Function
Alarm
Screen
Camera
Satum
5ecup T: +
EXIL

Locate the cursor on the **SCREEN** item and then push the joystick to the right to enter **SCREEN** menu.

#### Screen Menu

Language Privacy Zone North Direction Zone Title Canera Title Exit

#### 3.3.1 LANGUAGE (MENU => SCREEN => LANGUAGE)

Push the joystick handle to the right to select **LANGUAGE** options.



Preferred language will be scrolled when you push the joystick to the right on LANGUAGE ENGLISH.

#### 3.3.2 PRIVACY ZONE (MENU => SCREEN => PRIVACY ZONE)

Locate the cursor on the **PRIVACY ZONE** item and then push the joystick to the right to enter the menu.

Lanor	1206	
Privz	ncy Zon	P
Nortl	1 Di rec	≚ ti∩r
Zone	Title	
Cane	a Titl	A
Caneı Evit	a Titl	e

This function disables the viewing of restricted areas for privacy reasons. Mask up to 8 unwanted views in a camera.

No Title	N	<b>éthod</b>
01 xxxxxxxxxxxxxxx	ON	MASK
<b>02</b> xxxxxxxxxxxxxxxxxx	OFF	V. OFF
03	OFF	
04	OFF	
05	OFF	
06	OFF	
07	OFF	
08	OFF	
Color : Blue		
Save And Exit		

- 1. Select the Privacy Zone option by pushing **Joystick** Up or Down and push to right to enter the detail menu.
- 2. Select the privacy zone number by pushing the Joystick up or down.
- 3. To enter the zone name, rotate the handle clockwise or counterclockwise. You can select alphanumeric characters by rotating the handle. Move to the next character position by pushing the Joystick to the right. To finish entering the title, push the **Joystick** down or press the **ENTR** key.
- 4. To adjust the "marked" (privacy) area, press and hold down the **SHFT/PCM** key and then use the **Joystick** (direction and zoom) until you get desired view. Release the key, the right column will be set to ON. (*Or twist zoom handle or hit zoom button to start PTZ control for view selection and hit the Focus button to exit from control mode.*)
- 5. You can overwrite an existing zone. Use the Home key to delete the marked zone, or push the **Joystick** to the right or left to turn the stored zone On or Off.
- 6. Select the mask color by pushing the Joystick left or right

7. Select the Save and Exit option by pushing the **Joystick** up or down. Save and exit the program by pushing the **Joystick** to the right. Press **ESC** to exit the program without saving.

Press the **HDME** or **OFF** button to delete programmed privacy zone.

### 3.3.3 NORTH DIRECTION (MENU => SCREEN => NORTH DIRECTION)

Push the joystick handle to the right to select **NORTH DIRECTION** options.

NOTTH DIT	ect:	1 <b>ON</b>
<b>Di</b> spl ay	:	OFF
Position	:	000. (
Save And I	Exi	t

- 1. Select DISPLAY option whether display or not.
- 2. Move to **POSITION** item to set north direction, press and down the **SHFT/PCM** key and then use the **Joystick** (direction and zoom) until you get desired direction. Release the key then current pan angle will be displayed on position item. (Or twist zoom handle or hit zoom button to start PTZ control for view selection and hit the Focus button to exit from control mode.)

### 3.3.4 ZONE TITLE (MENU => SCREEN => ZONE TITLE)

Enter a specific name in sectioned angle between START and END.

Zone_Title	01/04
Display : ON	
No Title	Start End
01 WENDOW	<b>123. 4 345. 6</b>
02	
03	
04	
05	
06	
Prev Next	
Save And Exit	

DISPLAY : ON/OFF zone title on the screen

- 1. Press **MENU** => SCREEN => ZONE TITLE to display zone title menu on the monitor.
- 2. Select the zone number by pushing the **Joystick** up or down. Select Start, End or number column to be set by pushing the handle to the right or left. The selected column will be highlighted.

- 3. Twist the joystick handle on the No. column to enter zone title. You can select alphanumeric characters by rotating the handle. Move to the next character by pushing the **Joystick** to the right. To finish entering the title, push the **Joystick** down.
- 4. To adjust panning limit, press the **SHFT/PCM** key and hold down. Then use the **Joystick** to go the desired direction. The end limit must be in an increasing direction. (Start < End). (Or twist zoom handle or hit zoom button to start PTZ control for view selection and hit the Focus button to exit from control mode.)
- 5. PREV NEXT : got to previous page or next page of the menu
- 6. Save and exit the program by pushing the **Joystick** to the right. Press ESC to exit the program without saving.

### 3.3.5 CAMERA TITLE (MENU => SCREEN => CAMERA TITLE)

Push the joystick handle to the right to select **CAMERA TITLE** options.

CANELA II	LI.	C
Title	:	CAM NO.
Di spl ay	:	ON
Position	:	ON
Save And	Ex	it

- Twist the joystick handle on the TITLE : CAM NO. to enter camera title. You can select alphanumeric characters by rotating the handle. Move to the next character by pushing the Joystick to the right. Camera title is limited to 8 characters. To finish entering the title, push the Joystick down.
- 3. Select DISPLAY option whether TITLE display or not.
- 4. Select POSITION option whether coordinate angle display or not.
- 5. Save and exit with joystick handle to right ( Or **ESC** to exit without saving)

#### 3.4 CAMERA (MENU => CAMERA)

NOTE: The menu features will vary depending on the camera module installed in your dome camera.

Focus Control		
VB Control		
AE Control		
BLC Setup		
Motion Setup		
Sharpness is	8	
Digital Zoom		
Night Shot		
Canera Default		
Save And Exit		

#### 3.4.1 FOCUS CONTROL (MENU => CAMERA => FOCUS CONTROL)



MODE

: AUTO / MANUAL

- CAUTION: Avoid continuous, 24-hour use of the auto focus heavy movement condition. This will shorten the lifespan of the lens.
- **3.4.2 WB (white balance)** (**MENU** => CAMERA => WB CONTROL)

<b>VB</b> Set	tup		
Mbde	:	AVC	
Cont	:	AUTO	
Exit			

 

 MODE
 ATW / INDOOR / OUTDOOR / MWB / AWC (ONE PUSH) / AWC (AUTO)

 CONT
 AUTO / 0~255 (in MWB) / LOCK (in AWC (ONE PUSH))

 Use the ATW mode for normal use.
 CONT modes are controllable only in AWC(ONE PUSH) and MWB Mode

 Push the Joystick to the right or left to change.

#### 3.4.3 AE CONTROL (MENU => CAMERA => AE CONTROL)

Depending on your dome camera, you will see either the following screen or the next.

	AE SetupMode: FULL AUTOSlow Shutter: X10Iris: AUTOGain: AUTOBright: 008Shutter: NORMALMax Gain: 30dBINR: OFFExit
MODE SLOW SHUTTE IRIS	: FULL AUTO / SHUTTER FIX / IRIS FIX / GAIN FIX / MANUAL : OFF/X1~X20/X40/X80/X160/X320/X512 : CLOSE / F16/ F11 / F8.0 / F7.6 / F5.6 / F4.2 / F4.0 / F2.8 / F2.0 / F1.8 / OPEN
	(HSDC-252 : CLOSE / F16 / F11 / F8.0 / F5.6/ F4.8 / F4.0 / F3.7 / F2.8 / F2.0 / F1.6 / OPEN)
GAIN BRIGHT SHUTTER	: 8 dB / 10 dB / / 36 dB : 00 ~ 15 : 1/60(1/50), 1/100(1/120), ,1/1000, 1/2000, 1/4000, 1/10000, 1/20000, 1/50000, 1/100000.

NOTE : Values in ( ) are for PAL Camera.

п

#### **3.4.4 BLC SETUP** (**MENU** => CAMERA => BLC SETUP)

Objects in front of bright backgrounds will be clearer with BLC ON/ AUTO/ WDR/ BMB. \*) **BMB**[Black Mask BLC] : It is another function of BLC. It mask the excessive light to dark level and make brighter to see object around the excessive light.

#### 1) HSDC-252 Series, HSDC-362Series, HSDC-363Series

	BLC Setup	
BLC BLOCK SET	: BLC	
ELUCK SEI Level Exit	: 07	

BLC : OFF, ON, AUTO, WDR, BMB BLC LEVEL :  $0 \sim 20$ WDR LEVEL :  $0 \sim 20$ BMB LEVEL :  $0 \sim 20$ 

Select BMB operated area depending on circumstance, for using BMB more effectively. Screen is divided 16 areas, each area is set separately.

BLOCK SET 1 2 3 4 D1 D2 - * * - D3 - * * -	BLC				:	BMB	
1 2 3 4 D1 D2 - * * - D3 - * * -	BLO	CK	SET	_	_		
D1 D2 - * * - D3 - * * -		1	2	3	4		
02 - * * - 03 - * * -	01	-	-	-	-		
03 - * * -	02	-	*	*	-		
	03	-	*	*	-		
JH	04	-	-	-	-		

### **3.4.5 MOTION SETUP** (MENU => CAMERA => MOTION SETUP)

MUCIU		ecup
Zone	:	ZONE1
Sensitivity	:	LOW
Output	:	OFF
Motion Area S	et	
Save And Exit		

Supports Motion detection and 64 areas can be selectable.

ZONE : ZONE1 / ZONE2 / ZONE3 / ZONE4 / ZONE5

SENSITIVITY : LOW / MID / HIGH

User can decide sensitivity of motion detection

OUTPUT : OFF / R01 / R02 . MOTION AREA SET : User can configure motion detection area. Area selection method is same to BMB area selection

#### **3.4.6 SHARPNESS CONTROL** (**MENU** => CAMERA => SHAPENESS)

The higher, the more enhanced edges in the picture.  $(0 \sim 15)$ .

#### **3.4.7 DIGITAL ZOOM (MENU =>** CAMERA =>DIGITAL ZOOM)

	-	MAY
	÷	IVBA
PIP	:	ON
Position	:	R. TOP
Fy:+	•	

**OFF** - Optical zoom only

2x, 4x, 8x, Max. - Digitally magnifies up to 2x, 4x, 8x, 16x respectively.

### **3.4.8 NIGHT SHOT MENU** (**MENU** => CAMERA => NIGHT SHOT)

The NIGHT SHOT option removes the IR Cut filter of the camera and makes the camera sensitive to near infrared.

If NIGHT SHOT mode of the selected camera is set to Manual, **10**+ **ON** will enable the NIGHT SHOT mode, **10**+ **OFF** will turn off the NIGHT SHOT mode.

Night Sho	ot Setup		
Mode Local Con Exit	ntrol	:	MANUAL OFF

MODE : MANUAL / AUTO

AUTO – Camera automatically goes into B&W mode at low light. MANUAL - Manually controls the Night Shot mode in LOCAL CONTROL option. On/Off Night Shot mode remotely by pressing **10**+ **ON**/ **10**+ **OFF**.

### 3.4.9 CAMERA DEFAULT (MENU => CAMERA => CAMERA DEFAULT)

Returns all changed camera values to factory default .

```
Canera Default
Are You Sure : (Y/N)
Yes : ENTER OR MENU KEY
No : ESC KEY
```

## 3.5 SETUP (MENU => SETUP)

Setup Menu		
Flip	:	<b>ON/OFF</b>
Speed	:	FAST
Preset Freez	e :	ON/OFF
Panning Rang	e	
Tilt Over An	gle	
Calibration	8	
<b>Factory Defa</b>	ult	
Erase Data		
System Infor	nat	i on
Exit		

## 3.5.1 FLIP (MENU => SETUP => FLIP)

When the ScanDome camera is mounted on a ceiling, you can set one of three ways in how it can track a target moving in a path directly below the camera:

**ON** - When the camera reaches the floor directly above the moving object, the dome camera tracks the object smoothly with a digitally corrected image.

OFF – The dome camera does not perform a flip.

### 3.5.2 SPEED (MENU => SETUP => SPEED)

User can select preferable speed curves of manual control.(FAST / SLOW / MED)

### **3.5.3 PRESET FREEZE (MENU** => SETUP => PRESET FREEZE)

This option is used to set the pause previous image until the preset action is complete.

## 3.5.4 PANNING RANGE (MENU => SETUP => PANNING RANGE)

When the dome camera is installed near a wall, panning range can be limited by user.

```
Panning Range Setup
Right Linit : 000.0
Left Linit : 000.0
Enable : OFF/ON
Swap Right Left
Save And Exit
```

When the dome camera is installed near a wall or corner, panning range can be limited by user.

#### 3.5.5 TILT OVER ANGLE (MENU => SETUP => TILT OVER ANGLE)

This option is used to set the limit of the horizontal view angle so that the trim ring or ceiling does not obstruct the horizontal image when zooming out (wide angle).

**ON**: In some installations it is desirable for the dome camera to be able to see above the horizon. When this option is chosen, the dome will tilt up over the horizon (About 5 degrees). When the lens is zoomed out, you can see the ceiling line. But when the lens is zoomed in, the viewing angle is narrower, and the ceiling line disappears.

**W/O BUBBLE** : The tilt range of the camera is limited to see the horizon so the picture shows part of the ceiling line.

**WITH BUBBLE** : The tilt range of the camera is limited to see below the horizon (- 10 degrees).

View Angle Setup

Tilt Over Angle : WO BUBBLE Save And Exit

**3.5.6 CALIBRATION (MENU =>** SETUP => CALIBRATION)

#### Calibration

```
Origin Reset
Origin Position Move
Origin Offset : DISABLE
Auto Calibration : OFF
Save And Exit
```

ORIGIN RESET: Calibrate the ORIGIN point. ORIGIN POSITION MOVE : Adjust the small amount of position error from re-installation. AUTO CALIBRATION : The dome camera calibrates automatically when the deviation of dome position by force or vibration is detected. (over 2 degrees)

3.5.7 FACTORY DEFAULT (MENU => SETUP => FACTORY DEFAULT)

Factory Default Are You Sure : (Y/N) Yes : ENTER OR MENU KEY No : ESC KEY

Programmed data go back to initial state as ex-factory

#### 3.5.8 ERASE DATA (MENU => SETUP => ERASE DATA)

Erase Progranned Data Are You Sure : (Y/N) Yes : ENIER OR MENU KEY No : ESC KEY

Erase programmed data in the EEPROM of the selected dome camera. Press **MENU** or **ENTER** button to erase data, **ESC** key to exit without erasing. Origin offset value is not affected. CAUTION: Unless you download the data into a safe place, all the data in the selected dome camera will be lost. (Refer to Download/ Upload data function in the Keyboard Configuration utility)

#### 3.5.9 SYSTEM INFORMATION (MENU => SETUP => SYSTEM INFORMAION)

<i>y</i> seem min or i		
Canera Type	:	XXXXXXX
H/W Version	:	V1. 0
<b>ROM</b> Version	:	V1. 0
Protocol	:	S2E
Baudrate	:	9600bps
Exit		

This screen shows information of the dome camera for service or trouble shooting

## Appendix A — Specifications

### Video

Camera(HSDC-252NA/PA)	
Image Sensor	1/4" Super HAD Color CCD (Sony)
Picture elements	NTSC : 768x494 Approx. 380K pixels PAL : 752x582 Approx. 440K pixels
Horizontal Resolution	520 lines(NTSC/PAL)
Lens	25x optical zoom with auto focus 16x digital zoom(total 400x) F1.6 to F3.7, f=3.8mm to 95mm
View angle	Approx. 56.2° (WIDE end) to 2.4° (TELE end)
Minimum Illumination ( 50IRE )	0.5 lx ; IR Filter ON 0.05 lx ; IR Filter OFF 0.001 lx ; IR Filter ON, Field integration x512 ON 0.0001 lx ; IR Filter OFF, Field integration x512 ON
S/N ratio	More than 50dB

Camera(HSDC-362NA/PA)	
Image Sensor	1/4" Super HAD Color CCD (Sony)
Picture elements	NTSC : 768x494 Approx. 380K pixels PAL : 752x582 Approx. 440K pixels
Horizontal Resolution	520 lines(NTSC/PAL)
Lens	36x optical zoom with auto focus 16x digital zoom(total 576x) F1.65 to F4.2, f=3.6mm to 129.6mm
View angle	Approx. 53.8( (WIDE end) to 1.64( (TELE end)
Minimum Illumination ( 50IRE )	0.5 lx ; IR Filter ON 0.05 lx ; IR Filter OFF 0.001 lx ; IR Filter ON, Field integration x512 ON 0.0001 lx ; IR Filter OFF, Field integration x512 ON
S/N ratio	more than 50dB

Camera(HSDC-363N/P)	
Image Sensor	1/4" Super HAD Color CCD (Sony)
Picture elements	NTSC : 768x494 Approx. 380K pixels PAL : 752x582 Approx. 440K pixels
Horizontal Resolution	520 lines(NTSC/PAL)
Lens	36x optical zoom with auto focus 16x digital zoom(total 576x) F1.6 to F4.5, f=3.4mm to 122.4mm
View angle	Approx. 57.8( (WIDE end) to 1.7( (TELE end)
Minimum Illumination ( 50IRE )	0.5 lx ; IR Filter ON 0.05 lx ; IR Filter OFF 0.001 lx ; IR Filter ON, Field integration x512 ON 0.0001 lx ; IR Filter OFF, Field integration x512 ON
S/N ratio	more than 50dB

### Dome camera specifications

General	
Certification	CE, FCC CLASS A
Electrical	
Input Voltage	18 to 30 VAC; 24 VAC nominal, built-in power-line surge
Power Requirement	24 VAC/VDC 850mA
Power Consumption	Maximum 20W
Alarm Output	2 Normal relays 24 VDC/1A Max (selectable NC/NO)
Alarm Input	8 Normal dry contact (selectable NC/NO)
Control	RS-485/422 baud rate:2400~38400bps (default:9600bps)
Access Time	0.75 second maximum preset recall time
ID (Camera Address)	999 (Factory mode selectable over 999 camera)
Mechanical	
Dimension	See Figure 10
	<b>J</b>
Weight	Approx 1.2 kg
Weight Pan Angle	Approx 1.2 kg 360° continuous rotation
Weight Pan Angle Speed	Approx 1.2 kg 360° continuous rotation 0.1° to 120°/sec. (proportional to zoom)
Weight Pan Angle Speed	Approx 1.2 kg360° continuous rotation0.1° to 120°/sec. (proportional to zoom)480°/sec. maximum (with Turbo key pressed)
Weight Pan Angle Speed	Approx 1.2 kg360° continuous rotation0.1° to 120°/sec. (proportional to zoom)480°/sec. maximum (with Turbo key pressed)Preset Speed : 420°/sec
Weight Pan Angle Speed Preset reliability	Approx 1.2 kg         360° continuous rotation         0.1° to 120°/sec. (proportional to zoom)         480°/sec. maximum (with Turbo key pressed)         Preset Speed : 420°/sec         0.2°
Weight Pan Angle Speed Preset reliability Flip	Approx 1.2 kg360° continuous rotation0.1° to 120°/sec. (proportional to zoom)480°/sec. maximum (with Turbo key pressed)Preset Speed : 420°/sec0.2°Rotate 180° at bottom of tilt
Weight Pan Angle Speed Preset reliability Flip Autoscan	Approx 1.2 kg360° continuous rotation0.1° to 120°/sec. (proportional to zoom)480°/sec. maximum (with Turbo key pressed)Preset Speed : 420°/sec0.2°Rotate 180° at bottom of tilt16 auto scan include vector scan/1 Auto Pan
Weight Pan Angle Speed Preset reliability Flip Autoscan Preset Position	Approx 1.2 kg         360° continuous rotation         0.1° to 120°/sec. (proportional to zoom)         480°/sec. maximum (with Turbo key pressed)         Preset Speed : 420°/sec         0.2°         Rotate 180° at bottom of tilt         16 auto scan include vector scan/1 Auto Pan         248 positions with camera status (16-character title)

Pattern	Four patterns, 240 second
On-Screen Display	Displays camera ID and area name on screen
Environment	
Operating temperature	0°C to 50°C (32°F to 122(F)
Operating humidity	0 to 90%RH (non-condensing)
Storage temperature	-20°C to 60°C (4°F to 140°F)

Specifications are subject to change without notice.



Figure 10– Dimension

## Appendix B — Troubleshooting

If problems occur, verify the installation of the camera with the instructions in this manual. Isolate the problem from the equipments in the system and refer to the equipment manual for further information.

Problem	Solution
No video.	Verify that power is connected to all pieces of equipment in the system. Verify that the power switches are in the ON position. Check that the BNC connectors are inserted properly. (see Figure 4).
Poor video quality.	Check the voltage level of the dome camera. Check the power supply voltage (nominal 24VAC)
Dome cameras lose their positions.	Reset the cameras using the Dome configuration menus. Check if there is unusual sound. Check the voltage level of the dome camera.
Camera number does not match the multiplexer number.	Check the camera ID and insert the BNC cable into the proper input of the multiplexer.

## MEMD

# Honeywell

Hineyvell Security Group Hineyvell Co. Ltd.

Printed in Korea